

ONLINE SECURITY AND YOUR MONEY



We're big fans of using the internet to save money! From online banking to keeping track to finding the best deals on online stores, the internet has so much to offer in saving money.

However, it's essential if you are using the internet to save money you need to be alert to how scammers work online.

From: thebank@hotmail.com
To: Customer@googlemail.co.uk

Subject: Account Issue!

Dear Customer

The Bank have had technical issues with our online bank system and we need you to reset your username and password using your card details including your 3 digits on the back as soon as possible to protect your account. Please use the link below that has been set up specifically to reset your details:

www.thebankk.email.1232124.bank.login.com

Failure to reset your details within 24 hours of receipt of this email will result in your account being closed down.

Yours sincerely

The Bank

Look at this email – seems legit right?

Wrong! Here's what you should spot from this scam email:

Look at the sender details, banks don't use Hotmail or Gmail addresses

The email also isn't addressed to anyone in particular yet it seems to be a personalised email.

Check the spelling mistakes ('tecnical' and 'you're') it would be really unusual for your bank to make such obvious errors!

Look at the link, it doesn't look like an official page and also has a spelling mistake!

Note the urgency of the request. Scammers will use this trick to make you act fast without thinking first.

The email also asks for your card details including your 3 digits, this would be really unusual for a bank to ask.

Further advice on keeping safe online can be found at:

www.internetmatters.org www.parentsprotect.co.uk www.saferinternet.org.uk