

Reflection – the story so far...



before



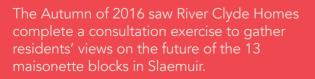


(Left to right) Kevin Stewart, Anne Deighan (new resident) and Jillian Moffat (Chair of River Clyde Homes Board)

Fast forward to October 2018 and 30 households moved to their new homes which were officially opened by Kevin Stewart, Minister for Local Government, Housing and Planning.

Resident feedback

Anne Deighan, who was involved in the steering group from the beginning, said of her new home: "It's great! I lived in one of the low-rise blocks and am looking forward to not having to climb four flights of stairs."



after

The outcome showed a clear indication that the majority of owners and tenants expressed the opinion that these blocks should be demolished and replaced with new homes.

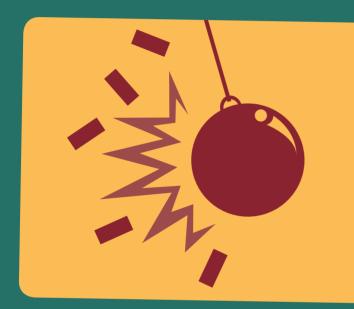
MAY 2019

Where are we now?

This spring sees 40 tenants and owners awaiting the next phase of Slaemuir new build and steering group meetings will recommence once our project flat is up and running at 4 Campsie Road. Watch this space for details!

What's happening next?

- Phase 1 landscaping will recommence spring/ summer of 2019
- Site 2C (Teviot Road) Demolition has been completed and Crudens are now on site



Demolition Sequence

- 112-130 Slaemuir Avenue & 132-150 Slaemuir Avenue – demolition warrant received and block demolished
- 13-31 Cuillins Avenue demolition warrant submitted
- 2-20 Campsie Road
- 97-115 Slaemuir Avenue & 117-135 Slaemuir Avenue & 137-155 Slaemuir Avenue
- 8-26 Cuillins Avenue & 33-51 Slaemuir Avenue & 65-83 Slaemuir Avenue

New Build Sequence

- 16 units Teviot Road planning approved
- 16 units Slaemuir Avenue approval imminent
- 8 units Cuillins Avenue at the shops planning approved
- 7 units at Campsie Road planning approved
- 17 units at Slaemuir Avenue approval imminent

Our site welfare office will remain at the Grampian Road car park. River Clyde Homes & Cruden were keen to move the site office elsewhere to be nearer the site activities however there is no suitable location. We exhausted all possible options even looking at forming a haul road into the large carpark at Slaemuir Avenue via Sidlaw Avenue however this involved breaking out rock and closing the footpath. As the Grampian Road car park is rarely used we felt this was the best option.

Financial Wellbeing Service

We assisted customers in achieving over \pounds 2.45 million in the year 2017/2018.

Our experienced staff provide information, advice and representation for River Clyde Homes tenants on wide range of welfare rights issues.

The advice is free and confidential and an appointment is not always necessary. We can also visit you in your home at a time that is convenient for you.

The main areas that we can offer support with are:



- Help to make new claims and report changes in your circumstances for all benefits including any new devolved benefits offered by the Scottish Government.
- Help you understand and comply with all Department for Work and Pensions, HM Revenue and Customs or Inverclyde Council requests for information.
- Advice and assistance to access additional grants or funding.
- Assistance to resolve benefit problems or challenge decisions, submit reconsiderations and appeals e.g. Inverclyde Council, DWP, HMRC.
- Benefit entitlement calculations tailored to your own personal circumstances.
- Signpost and make referrals to other organisations.

Please contact our Financial Wellbeing officers if you feel we can offer any advice or support on 0800 013 2196



Gas Cookers

Please remember, if you are fitting a gas cooker in your new house it must be installed by a qualified registered gas safe engineer.

To check if your engineer is gas safe registered please call free on

0800 408 5500.

Health and Safety

Due to health and safety risks, please DO NOT enter the building sites.



Arrears and Breaches of Tenancy

Please don't let debt prevent you from getting a new build home. If you have outstanding debt we can help. Please call us free on 0800 013 2196

If you are in rent arrears we can help you arrange a payment plan. Continual weekly payments must be adhered to for a minimum of 13 weeks and, following any break in payment, the first payment following any break will count as week 1 of the payment plan.

New Build housing will not necessarily be granted to tenants in breach of their tenancy agreement. Adhere to you tenancy agreement to avoid disappointment.

Please note any debt owed to River Clyde Homes will be deducted from any Home Loss payment or the price of your property. Debt includes: rent arrears, factoring arrears, former tenant arrears, lock up / ground site arrears and outstanding rechargeable repairs.





Project Team contact details

If you have any questions regarding the plans for Slaemuir please do not hesitate to contact the project staff: Stephen Murray, Sandy Felgate and Heather Dowds on

0800 013 2196 or email customerexperience@riverclydehomes.org.uk

