

Your Guide To:  
**FINDING ASBESTOS  
IN YOUR HOME**



## Background

River Clyde Homes (RCH) has a regulatory duty to comply with **The Control of Asbestos Regulations 2012**. We also have a duty of care for our customers and employees living or working in properties.

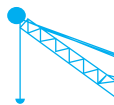
Asbestos is a mineral which has been used in building materials for many years from the 1950's until the mid 1980's worldwide. It is a good insulator and has been used extensively to protect building structures from fire and heat. Asbestos materials are only a risk to people's health if disturbed or damaged i.e breaking, sawing or drilling and therefore resulting in fibres being released into the atmosphere.

### Is asbestos a hazard?

Most asbestos in homes generally does not put people at risk. Asbestos only becomes a risk when the fibres become airborne. Asbestos materials that are painted, mixed with other materials or enclosed and left alone are not a risk. Asbestos materials are only a risk when they are damaged or disturbed. As long as asbestos materials are in good condition, sealed and not likely to be worked on, or possibly, damaged it does not release harmful fibres and is safe.

#### Reminder:

There is no danger to your health, safety or welfare as long as you do not disturb any suspected asbestos material.



## Our role

Our appointed specialist asbestos contractor carries out a variety of asbestos surveys in our properties. The survey forms part of our ongoing asbestos management programme and helps us build a property portfolio of our properties. The survey information helps with any future repairs or planned improvement works and allows us to deal with the asbestos and therefore reduce the risk to tenants or any other people who may visit the property. Should any removal/remedial work be required on asbestos materials, River Clyde Homes has an appointed HSE approved licensed contractor to conduct such works.

RCH also has an appointed asbestos compliance officer co-ordinating all asbestos related issues.

All customers moving into our properties will be told whether the property possibly contains asbestos or not. A leaflet containing facts and contact information will be provided.

## Works on your home

You should seek our approval first if you are planning any type of work (major refurbishment, DIY or decorating) in your home.

If you find, or think you've discovered asbestos in your home

- **Don't panic. Call us on Freephone 0800 0132196 or 01475 788887 for advice;**
- **Do not attempt to clean it up or repair it yourself and**
- **Do not brush or vacuum as this will spread the fibres into the air**



## BY PHONE:



**0800 013 2196**

(free from landlines and mobiles)



**01475 788887**

(low cost from a mobile)

*For out-of-hours emergency repairs use these numbers only*

## ONLINE:



**onecall@riverclydehomes.org.uk**

(monitored only during office hours)



**www.riverclydehomes.org.uk**



**@rivclydehomes**

(monitored only during office hours)

## LOCATIONS

### Greenock: Clyde Square

Mon-Wed 9am-5pm.\*\*

Thurs 9am-7pm. Fri 9am-4.30pm.

Sat 9.30am-1.30pm.

\*\*3rd Wed of each month: 9am-1pm

You can make cash, debit card & cheque payments.

### Greenock: Broomhill Way

Mon 8.45am – 4.30pm

Tue 8.45am – 4.30pm

Wed 8.45am – 3.30pm\*

\*3rd Wed of each month: 8:45am-1:30pm

Thu 8.45am – 4.30pm

Fri 8.45am – 3.45pm

### Port Glasgow: DWP Office, Scarlow St

Tue 9am-12noon.

Thu 1.30pm-4.30pm.

### Gourock: Gourock Library

Tue 1.30pm-4.30pm.

Wed 10am-12.30pm.

## YOU CAN:

- Apply for a new home
- Bid on properties
- Receive financial advice
- Access factoring services
- Discuss housing options & support services
- Report repairs
- Report antisocial behaviour.